

Terms & Conditions

- 1. The Membership Card**

 - The Hotel may at its discretion issue a card to any person who applies for one.
 - The card remains the property of the Hotel. It must be signed by the cardholder and may only be used by the cardholder. It is not transferable. It must be returned to the Hotel at its request in the event of actual or attempted improper use.
- 2. The Guidelines**

 - The Hotel will operate the scheme in accordance with the guidelines.
 - The Hotel may at any time revise the detail of the guidelines as it sees fit. In particular the Hotel may vary the precise number of points to be awarded for any particular spend, may vary the minimum spend, may vary the nature of the benefits to be awarded for any particular number of points and may vary which premises comprise the participating premises. However, for as long as it operates the scheme, the guidelines will provide that the number of points awarded will increase as the spend exceeds the minimum spend; that points can be exchanged for a voucher and that a voucher can be exchanged for benefits. The Hotel may discontinue the scheme at any time but will give members at least three months notice before it does so.
- 3. Points**

 - A member who presents his card at the time of making a direct spend will be awarded points calculated in accordance with the guidelines. No more than 450 points will be awarded for any one spend.
 - Points will be calculated by rounding down to the nearest pound.
 - The Hotel will send a statement to each member twice a year detailing how many points the member has accumulated, although no statement will be sent where the member has not accumulated any points. A member may also find out how many points he/she has accumulated by telephoning 01492 862172.
 - If there has not been a transaction on your membership (Points earned or redemptions made) for a period 12 consecutive months, your membership will of deemed to have lapsed. Once your membership has lapsed all points accrued against your membership will be cancelled.
- 4. Vouchers**

 - A member may exchange points for a voucher by telephoning 01492 862172. The bearer will be the member or, if the member requests, another individual. The voucher is not transferable and cannot be exchanged for cash.
 - The voucher may specify the number of points for which it was exchanged.
- 5. Redemption and Benefits**

 - The bearer may redeem the voucher for one nights accommodation including breakfast in a standard double or twin room for the bearer and one other individual but must first make a booking at least 48 hours prior to arrival by telephoning the relevant Hotel and quoting the number printed on the voucher. Guests wishing to upgrade rooms may have to pay an additional supplement.
 - Where the benefits comprise a dinner for two, the voucher may be redeemed for a table d'Hote meal for two and the benefits do not include the cost of beverages. In either case, the bearer must first make a booking by telephoning the Hotel where the voucher is to be re-deemed and quoting the number printed on it.
- 6. Restrictions and Limitations**

 - There will be a limit placed on the services offered at participating premises against which a voucher may be redeemed, which will therefore be subject to availability. For example, there may be a limited number of rooms at the hotel on any one date in respect of which vouchers can be redeemed. The company therefore does not guarantee to be able offer the benefits for any particular dates.
 - The benefits can only be taken before the expiry date stated on a voucher. The expiry date will generally be a date 3 months following the issuing of the voucher.
 - A 50% reduction in points will be awarded for spend on weddings or any private or corporate functions only when the member is paying the account directly with the Hotel.

Loyalty Card Application Form

Name:

Address:

Town: County: Post Code:

Tel. No.: E-mail:

A little bit about you

Please tell us a little about your preferences so that we can keep you up to date with any special offers.

Which Hotel do you usually stay in: Hatherley Manor St George's Hotel

What is the usual purpose of your stay:

Leisure Business Function Wedding Conference Meetings

When do you usually go on holiday:

Winter Summer Autumn Spring Christmas Easter

What newspaper do you like to read:

Times Mail Express Telegraph Other:

Do you have any food allergies or intolerances:

St Georges: Double Twin Executive Classic Sea-facing Executive Sea-facing Suite

Access Options

1st Floor 2nd Floor 3rd Floor 4th Floor Near Lift Disabled

Hatherley Manor: Double Twin Executive Superior

Access Options

1st Floor 2nd Floor Disabled

Do you know your preferred room number:

Name: _____

Signature: _____

Date: _____

Please read the Terms and Conditions and once you agree, sign and return the completed form to The Reservations Department, St George's Hotel, The Promenade, Llandudno, LL30 2LG

Hotel Use Only: Hotel: Card Type issued: Card Number issued: